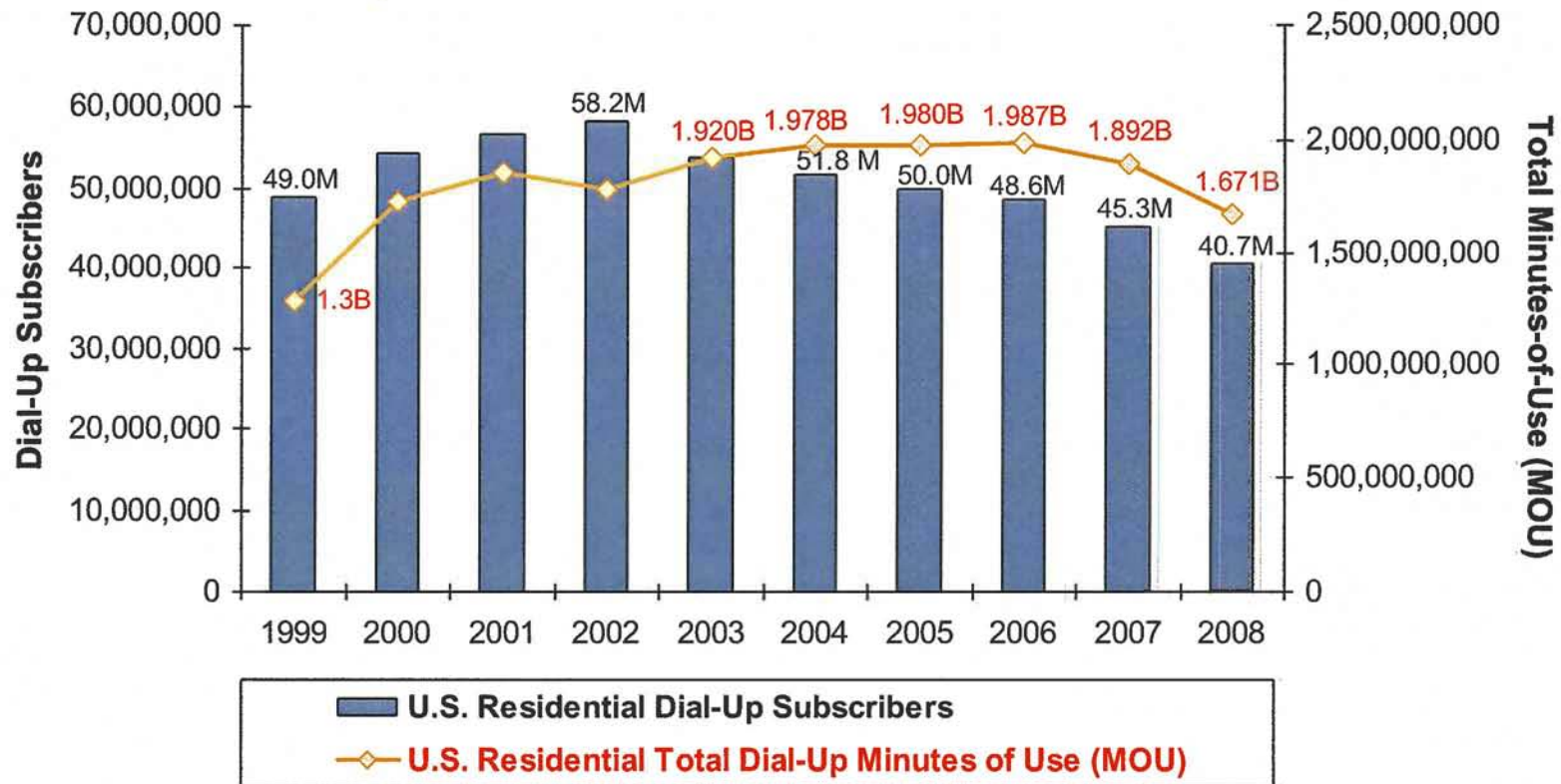


Dial-Up Minutes of Use (MOU)



- The U.S. residential dial-up market peaked in 2002, and the total subscriber base has gradually declined each year since. In the next five years, In-Stat/MDR predicts a loss of 10 million subscribers, to roughly 40 million subscribers in 2008. (In-Stat/MDR has adjusted for both new adds as well as subscriber churn in its forecast.)
- Despite a shrinking base, existing dial-up customers are increasing their total minutes of use. From 2003-2006, the total minutes of use of dial-up in the U.S. by consumers will increase by 68 million minutes, although slowing in pace, while dial-up subscribers will drop by over 5 million subscribers.